



1. All memberships will renew on June 1<sup>st</sup> annually commencing 2024. Subscriptions are paid either annually in advance or monthly by direct debit under an instalment agreement. All memberships are a 12-month contract. In addition, your GGU and England Golf fees will be collected in the first month. Subscriptions are inclusive (where applicable) of any VAT.
2. Members paying by instalments must do so by direct debit. Bank information must be supplied at the commencement of membership. All direct debits will be collected during the first week of each month. By paying in instalments, you are agreeing to a membership for one year regardless of the number of times you play. It is agreed that while The Bristol gives you the ability to pay for your subscription over a 12-month period, your playing use of the membership is not proportionately spread over 12 months. When renewing your membership, we will contact you a minimum of 30 days before your renewal date to notify you of the new subscription rate. You should write or email us if you do not wish to renew your membership, otherwise we will automatically continue with the direct debit at the new subscription rate for the following year and a new 12-month agreement will commence.
3. If a direct debit collection is not honoured, membership will be suspended immediately. If the amount outstanding remains unpaid within 28 days of the collection date, the membership will be cancelled. In the event of a membership being cancelled due to non-payment, the Club has the right to claim all future monthly payments up until the renewal date. In addition, each time a direct debit is returned unpaid, the member will be liable for £30.00 administration fee to mitigate some of the costs associated with the payment failure. Unpaid at the end of the first month after renewal, the membership will be cancelled.
4. For members who wish to pay annually in advance, your subscription should be paid in full within seven days of the renewal date otherwise your membership will be suspended until payment is received. Should the amount outstanding remain unpaid at the end of the first month after renewal, the membership will be cancelled.
5. Members joining mid-month will pay pro-rata to the nearest first of the month. Payment for this abbreviated period is taken with the initial 12-month payment. Members joining after June 1<sup>st</sup> will have their annual membership pro-rated until the next renewal date.

6. Members will be notified by email of any changes to subscription fees; the Club website will detail any other changes.
7. The membership referral scheme will no longer be available.
8. The Bristol Membership card (Bar Levy card) entitles all members to 10% discount on casual food and beverage only, in the clubhouse from 1<sup>st</sup> June 2024. In order to gain discount members must have credit on their members' card. Credit may be purchased with a minimum of a £25.00 top-up. An additional £5.00 will be chargeable for any replacement cards. Discount will not be given for any purchases not paid by levy credit. For any new membership cards required please email [chloe@bristolgolfclub.co.uk](mailto:chloe@bristolgolfclub.co.uk).
9. All members will receive 14 days advanced booking window. We have a three-strike policy in place when booking tee times, booking privileges will be revoked after your third no show.
10. It is the Members responsibility to update the club with their contact details via email to [membership@bristolgolfclub.co.uk](mailto:membership@bristolgolfclub.co.uk)
11. Cancellation policy: In the event a member or the Club cancels a membership for any reason outside of our terms and conditions, the member agrees that any credit balances that they have on their membership and range card will be lost and the member will be liable for any outstanding payments.
12. Should members wish to suspend their membership due to ill health; they must write to the club and provide a medical certificate which is reviewed by the management team before any decision is made. Suspended Members are only able to recommence their membership with the consent of the Club and should recognise that they may be charged more for their membership. A £50.00 one off admin fee will be required upon any membership suspension requests.
13. Members are responsible for their guests and for ensuring their guests have paid green fees and adhere to the code of conduct.
14. Should the club be closed due to bad weather, re-development work or under direction from local authority or the government, it is recognised that your membership will continue, and this contract will remain valid. Both the club and all members accept that this membership has variations on monthly and seasonal usage, and it is, therefore, not reasonable to dispute continuity of service based on one or more month's service interruption.



15. The management reserve the right to amend these terms and conditions without notice. Any changes will be communicated to the member via email.

### **Flexible Memberships:**

#### **Further terms and conditions apply:**

1. A flexible points member is a member that can play on any day of the week.
2. In order for a flexible member to book golf, they must have sufficient points in their account to book a tee time.
3. All points acquired have a lifespan of 365 days, which includes the day of purchase. If points acquired have not been used after a further 364 whole days after the day of purchase, they will expire and have no further value.
4. All points acquired need to be purchased in full before they are used.
5. A flexible Membership can cancel their booking and receive a refund of their points, so long as the cancellation is made in writing (email) no less than 48 hours before the tee time. If a flexible member books a round and then is unable to play for whatever reason and is unable to cancel within 48 hours of the tee time, the points will be deducted.
6. Flexible members are subject to Union and England Golf fee's which will be collect annually at the date from joining.
7. A flexible Member cannot under any circumstances suspend their membership.
8. The number of points deducted depends on the historical demand for the tee time. Peak times cost more points, while off-peak times cost fewer points. The Club reserves the right to change the points' matrix at its discretion. Changes can be viewed on the website and within the tee booking system.
9. The Club reserves the right to amend the Terms and Conditions at any time. Members will be notified in writing via email and posted on the website prior to any changes.

## **Code of Conduct:**

The Bristol is committed to providing an inclusive environment that is free of discrimination, harassment and intimidation for members, employees and guests.

Members, guests and visitors are all reminded that an acceptable standard of behaviour is expected in all areas on the Club and course, at all times and that upon payment of membership or green fees, all members, guests and visitors have given their consent to be bound by both the restrictions and penalties which may be imposed for any breach of the club's standards of serious misconduct in failing to meet the standards set in this Code of Conduct.

Members will be liable for any breach committed whether by themselves or their guests.

R&A Rule 1.2 – Standards of Player Conduct:

All players are expected to play in The Spirit of the Game

R&A Rule 1.2b – Code of Conduct

The Bristol has adopted the following Code of Conduct as a local rule

### **On the course:**

All golfers' must:

- Avoid slow play, apply Ready Golf principles and allow other golfers to play through as appropriate regardless of the number of players in that group, waving the following group through when searching for lost balls and maintaining the speed of play by keeping up with the group in front
- Demonstrate fair play both on and off the course
- Always follow established golf etiquette respecting the course, such as:  
Repairing pitch marks, replacing divots, raking bunkers  
Showing the necessary respect to fellow golfers at all times, which incorporates; no shouting on the course, no misuse of equipment (i.e. throwing clubs in frustration etc.), no aggressive behaviour, or the taking of performance enhancing substances.
- Conduct yourself in a sportsmanlike manner and do not knowingly cheat, disrespect employees. Officials or fellow players.
- Mobile phones are permitted throughout the club and course however, we ask all golfers to be respectful of others.



**In the clubhouse:**

Members, guests and visitors are reminded that:

- Any form of discrimination, harassment or intimidation is regarded as unacceptable behaviour and will be dealt with accordingly
- Consumption of excessive quantities of alcohol is not permitted by law. Please do not be offended if service is refused. Only alcohol purchased on site to be consumed at The Bristol.
- The use of foul or abusive language such as swearing has no place at The Bristol and any member heard using unacceptable or offensive language will be asked to either stop or leave the premises. Where someone is noticed to be consistently using bad language after being warned then their continued membership will be reviewed accordingly
- Smoking or the use of e-cigarettes is not permitted within any of the club buildings
- The taking of illegal substances will incur immediate suspension and loss of membership.

Whilst fully acknowledging that adult “banter” contributes to creating a healthy atmosphere among members, these rules are designed to safeguard others who find such banter offensive or intimidating. This Code of Conduct is not intended to create a bureaucratic, regulatory environment, but rather to promote and enhance our Club’s values.

A person engaging in any behaviour that may be detrimental to the game of golf or The Bristol is in breach of the code of conduct and should be reported to the management team.

It is in the best interests of the game that such behaviour is reported, and all players, members and members of the public are encouraged and have a duty to report such behaviour.

All reports of discriminatory behaviour and/or harassment will be dealt with by the management team accordingly.